North Dakota Innovation Action Plan

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| **Top Three Innovations** | **Next Steps** | **Who is responsible?** |
| 1. Text Messaging
* Hearings
* Payments
* Compliance
 | 1. Determine Content w/Committee
2. Clerk and Court Process
3. Discuss with Vendor
4. Training with Staff
5. Public Outreach
 | 1. Caseflow Management Committee
2. Technology Committee
3. Administrative Council
4. Supreme Court
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| 1. Automation of Forms

“Guide and File” | 1. Determine Case Types (Small Claims, “Simple” Divorce, Modification of Judgment)
2. Survey Community and Justice Partners
3. Discuss with Vendor
4. Develop “interview” process
5. Training for staff
6. Post-filing survey
 | 1. Self-Help Coordinator & Staff
2. Trial Court Operations Committee
3. Technology Committee
4. Administrative Council
5. Supreme Court
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| 1. Online Dispute Resolution
 | 1. Determine Case Types (Small claims, Divorce/Custody, Modifications of Judgment)
2. Discuss with Vendors & Utah
3. Develop Workflow Processes
4. Survey Community Partners and adjust workflow as needed
5. Training for staff and partners
6. Monitor & Review Data
 | 1. Caseflow Management Committee
2. Technology Committee
3. Administrative Council
4. Supreme Court
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