North Dakota Innovation Action Plan

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| **Top Three Innovations** | **Next Steps** | **Who is responsible?** |
| 1. Text Messaging  * Hearings * Payments * Compliance | 1. Determine Content w/Committee 2. Clerk and Court Process 3. Discuss with Vendor 4. Training with Staff 5. Public Outreach | 1. Caseflow Management Committee 2. Technology Committee 3. Administrative Council 4. Supreme Court |
| 1. Automation of Forms   “Guide and File” | 1. Determine Case Types (Small Claims, “Simple” Divorce, Modification of Judgment) 2. Survey Community and Justice Partners 3. Discuss with Vendor 4. Develop “interview” process 5. Training for staff 6. Post-filing survey | 1. Self-Help Coordinator & Staff 2. Trial Court Operations Committee 3. Technology Committee 4. Administrative Council 5. Supreme Court |
| 1. Online Dispute Resolution | 1. Determine Case Types (Small claims, Divorce/Custody, Modifications of Judgment) 2. Discuss with Vendors & Utah 3. Develop Workflow Processes 4. Survey Community Partners and adjust workflow as needed 5. Training for staff and partners 6. Monitor & Review Data | 1. Caseflow Management Committee 2. Technology Committee 3. Administrative Council 4. Supreme Court |