

Preparing for Your Remote Hearing

Court Decorum

Remember that, even though you are not physically in a courtroom, you are asked to present yourself as though you are. Part of court decorum includes being prepared, limiting distractions, speaking respectfully, and wearing what you would normally wear to court.

Be Prepared

- If you have any special needs, contact the court prior to the hearing date.
- Get to know your case.
- During your hearing, have copies nearby of anything you or anyone else filed in your case.
- Test the device you will use for your remote hearing. You will need to know:
 - Where to join so you'll have a good internet connection.
 - How to turn off and on your video.
 - How to mute and unmute your audio.
 - How to rename yourself in Zoom to show your name.
 - How to apply a virtual background (if your background may be distracting).

Limiting Distractions

- Turn off anything creating background noise, such as TVs, music, and phone notifications.
- Stay safe do NOT drive during the hearing.
- Make arrangements to limit interruptions by children or pets.
- Stay in one place when your camera is on so everyone can see you.
- Connect from a private room where you can shut the door.
- If you do not have a safe or distraction-free area to use for your hearing, check with friends, family for quiet spaces.

Presentation

- Dress in a way that respects the formal setting of court. Here are some ways to do this:
 - o Choose a shirt without a graphic or slogan.
 - o Choose a blouse or a collared shirt instead a t-shirt.
 - Wear clear glasses only.
 - o Unless it's part of your religious practice, do not wear hats during your hearing.

Speak Respectfully

- Address the judge as "Your Honor".
- Address other participants formally (Ms, Mr).
- Avoid using profanity or derogatory words.
- Let others speak without interruption.
- If you must interrupt, address the judge directly and follow their instructions.
- Be mindful of the challenges technology presents, such as:
 - Pause before speaking to allow for video and audio lags.

- o Speak slowly and clearly so the court reporter can capture an accurate court record.
- o Say your name before each time you speak.
- o Virtually raise your hand if you need to get the judge's attention, but avoid using other reactions.

Tips for the Hearing

- Sit in a well-lit area with no bright lights behind you.
- Join the hearing a few minutes early and have all your documents for the hearing in front of you.
- If possible, make sure your device is plugged in and not running only on battery power.
- Find a private and quiet space. If possible, be alone in a room during the hearing. Try to limit distractions as much as possible. If others are in the room with you, ask if they can be quiet during the hearing.
- Stay in one place during the hearing.
- Use a headset or headphones, if you can. This will free up your hands and sound better.
- Mute your microphone when you are not talking. Mute all sounds on your phone or computer.
- If you are using a phone without video, do not use "speaker", as it may impact the call quality.
- Say your name before you speak so the record is clear. Be prepared to identify your role in the hearing (e.g., observer, plaintiff, defendant, witness, etc.).
- Speak slowly and clearly so everyone hears what you are saying.
- Pause before speaking in case there is a lag.
- Try not to talk over anyone else. Only one person can speak at a time. If you talk while someone else is talking, the judge will not be able to hear you.
- Have a pen and paper to take notes.

When your hearing starts log on or call using the information found on your hearing notice



What should I do if I have trouble logging on or calling in?

Contact your District Court office. You may search for your office by clicking HERE.



How do I ask for an interpreter?

- Ask for an interpreter as soon as you can. Do not wait until the hearing!
- Contact your District Court office. You may search for your office by clicking HERE.



How do I ask for a disability accommodation?

- Ask for an accommodation as soon as you can. Do not wait until the hearing!
- Contact your District Court office. You may search for your office by clicking **HERE**.

Zoom Tips

- Joining a meeting.
- Waiting rooms.
- Testing audio before the hearing.