**Interpreter Complaint Report**

**General Information and Instructions**

**Who Can Make a Complaint?**

* Person(s) receiving interpreting services, court staff, and parties to the case.

Pursuant to Administrative Rule 50 Section 5(c), objections to an interpreter must be made in a timely matter. These objections can be made during the court proceeding or within 48 hours of the hearing.

**What Can the Complaint Be About?**

Complaints regarding an interpreter are limited to the following pursuant to AR50:

1. Is unable to adequately interpret the proceedings;
2. Knowingly makes a false interpretation;
3. Knowingly discloses confidential or privileged information obtained while serving as an interpreter;
4. Knowingly fails to disclose a conflict of interest that impairs the ability to provide complete and accurate interpretation; or
5. Fails to appear as scheduled without good cause.

You can report an interpreter for things they did while they were interpreting, before they interpreted or after they interpreted. If you do not see the problem that you want to report on the list, you can still fill out the complaint form. Please give us as much information as you can when you fill out the form.

**Who Should You Give the Complaint Form to?**

Please send the Complaint Report Form and any other supporting documents or

information to: [languageaccesscoordinator@ndcourts.gov](mailto:languageaccesscoordinator@ndcourts.gov)

**What If You Need the Complaint Form Translated?**

If you need your complaint form translated to English please contact the Language Access Coordinator at [languageaccesscoordinator@ndcourts.gov](mailto:languageaccesscoordinator@ndcourts.gov) or call 701-451-6940 to schedule an appointment. The Court Interpreter Program will get an interpreter to help us talk with you. Please let us know what language you speak. ***You do not have to pay for the interpreter.***

**What Happens Next?**

* The Language Access Coordinator will review the complaint. They may ask you for more

Information.

* The Language Access Coordinator may review the complaint with the judge, court personnel, and the interpreter involved.
* The interpreter will be informed of the complaint and about the disciplinary process. You will be informed regarding the results and any decisions made regarding the complaint.

**Where Is There More Information About the Complaint Process**

You can find more information about the Court Interpreter Disciplinary Process at <https://www.ndcourts.gov/district-court/court-interpreters>